

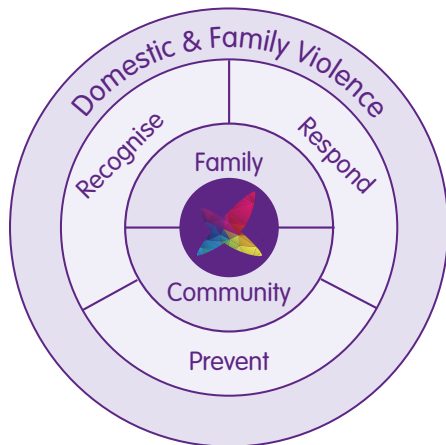
Strategic Plan 2021 – 2023

Our Vision

A community where women and children are empowered and safe from domestic and family violence.

Our Purpose

To lead the community in a whole of family approach to recognise, respond and prevent domestic and family violence.



Our Values

Respect

We have respect for self and others and value diversity

Empathy

We acknowledge the unique experience and feelings of others

Integrity

We model ethical practice that is honest and engenders trust

Empowerment

We enable people to make choices and develop personal capabilities that will lead to lasting positive change in their lives

Quality

Our systems, standards and supports are current and consistent to deliver positive outcomes for families and community

Innovation

We lead change and promote flexibility and creativity in all we do

Our Intention

We will maintain high-quality service delivery by building on our strong foundations, investing in our organisation and our people, and adapting to the challenges of an uncertain environment.

Our Focus Areas for 2021 to 2023



Outcomes Focused Service Delivery

Services and programs designed and delivered for outcomes and sustainability



Team Culture

A capable, satisfied, and cohesive workforce



Aboriginal and Torres Strait Islander Families

Recognised as a culturally safe organisation



Strategic Stakeholder Relationships

A diversified and increased support base



Strong Governance

Governance systems and processes aligned to best practice

